

Business Voice (Hosted VoIP)



Brightspeed Business Voice offers a cloud-based communication and collaboration solution to deliver telephony features and collaboration tools, such as messaging, file sharing and web based meetings.

With Brightspeed's Business Voice, we'll work with you to transform your communication services to meet the needs of your business.

Discover the productivity advantages of cloud-based communication and collaboration solution.



Scalability

Seat based pricing

Cloud-based services eliminate costly capital investments, time consuming maintenance and expensive upgrades by delivering the features you want as soon as they become available.



Reliability

Business continuity

Geographically redundant data centers protect your business from impactful local disruptions in service. Advanced features enable multiple levels of business continuity protection.



Support

Local support

Brightspeed Business Voice is supported by engineers and technicians to help design, install, and support your communication and collaboration solution letting you focus on operating and growing your business.



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Brightspeed Business Voice offers robust telephony features that work seamlessly with our many available devices including desktop IP phones and Analog Terminal Adapters. Choose IP Phone models based on quantity of lines or capabilities such as Bluetooth or Wi-Fi to meet the needs and preferences of your employees. Leverage an analog terminal adapter to support communication equipment like overhead paging, FAX machines and silent ringers. The Brightspeed Voice application operates on desktop computers and mobile devices to enable your employees to communicate and collaborate from the office, the remote workspace or while on the road.

- Multiple Seat types offer flexibility feature packages
- New IP Phone and Analog Terminal Adapters available to purchase or lease
- Desktop and Mobile device application to facilitate collaboration from anywhere
- Brightspeed resources to design, program, implement and support the solution
- 24/7 business support

Choose the features that best fit your business needs.

Standard

Robust telephony features, Unified Messaging, Voicemail Transcription, Virtual FAX, Advanced Call Handling.

Advanced

Includes everything in the Standard Seat plus the Brightspeed Business Voice desktop and mobile application for voice calling and messaging.

Professional

Includes everything in the Advanced Seat plus collaboration features such as Instant Messaging and Presence, file sharing, screen sharing and web meetings.

About Brightspeed Business

Brightspeed Business is dedicated to forming meaningful relationships and creating brighter business outcomes through commitment, collaboration and partnership to help our customers succeed. Our collective focus and passion for transforming the internet experience will allow us to connect more customers and provide the access that empowers all communities to make life a little simpler, no matter where they live, work or operate.