

**LOCAL TERMS OF SERVICE:
CORE CONNECT BUNDLES**

This service-specific Local Terms of Service and the company-specific Service Agreement (a.k.a. Standard Agreement, End User Agreement, or Standard Terms and Conditions) located at [Terms and Conditions | Brightspeed](#), where applicable, and the [Local Government Customer Annex](#) for eligible customers, govern the business feature packages and bundled services described below. Unless otherwise indicated, these Local Terms of Service apply to the Company's **CORE CONNECT** bundles. These feature packages and bundle services are provided in the following states by the companies shown, each company referred to herein as "Brightspeed":

State	Companies
Alabama	Brightspeed of Alabama, LLC Brightspeed of Southern Alabama, LLC
Illinois	Brightspeed of Illinois, LLC
Indiana	CenturyTel of Central Indiana, Inc. CenturyTel of Odon, Inc. United Telephone Company of Indiana, Inc
Michigan	Brightspeed of Central Michigan, Inc. Brightspeed of Michigan, Inc. Brightspeed of Northern Michigan, Inc. Brightspeed of Upper Michigan, Inc.
North Carolina	Brightspeed of Eastern North Carolina, LLC Brightspeed of North Carolina, LLC Brightspeed of Central North Carolina, LLC
Ohio	Brightspeed of Northcentral of Ohio, Inc. Brightspeed of Indiana, LLC Brightspeed of Ohio, Inc.
Oklahoma	Brightspeed of Northwest Arkansas, LLC
South Carolina	Brightspeed Broadband, LLC Brightspeed of South Carolina LLC
Tennessee	Brightspeed of Western Tennessee, LLC Brightspeed of Eastern Tennessee, LLC Brightspeed of Southern Tennessee, LLC Brightspeed of Appalachia, LLC
Wisconsin	Brightspeed of Central Wisconsin, LLC Brightspeed of Eastern Wisconsin, LLC Brightspeed of Northeastern Wisconsin, LLC Brightspeed of East Central Wisconsin, LLC Brightspeed of Midwest Wisconsin, LLC Brightspeed of Northern Wisconsin, LLC Brightspeed of Northwest Wisconsin, LLC Brightspeed of Southern Wisconsin, LLC Brightspeed of North Central Wisconsin, LLC Brightspeed of Western Wisconsin, LLC Brightspeed of Wisconsin, LLC

1. CenturyLink CORE CONNECT Bundles.

1.1 Introduction. CenturyLink **CORE CONNECT** is an optional business service enrollment plan that permits Customer to receive Business Local Exchange Service and additional features and services for a flat monthly rate for each **CORE CONNECT** business line or trunk. **CORE CONNECT** bundles are available under a one-year, two-year or three-year Term Discount Plan (TDP) and are available on a month-to-month basis as specified in 1.5 following.

1.2 Description of Bundles.

A. Business Local Exchange Service.

(1) In addition to the terms in this section, the Business Local Exchange service component, including each local feature or service component and related service charges, of a CORE CONNECT bundle is governed by the terms and conditions for a B1 line or CenturyLink Key Trunk Services located in the applicable Tariff, guidebook, schedule and/or Local Terms of Service which may be found at [Tariff library | Brightspeed](#). for each CenturyLink company listed in the table on Page 1, except as specified following:

- For Indiana customers, served by Brightspeed of Indiana, the service-specific terms and conditions are in the Brightspeed of Indiana Local Terms of Service located at [Tariff library | Brightspeed](#).
- For Ohio customers served by Brightspeed of Ohio or Brightspeed of Indiana, the service-specific terms and conditions are in the Brightspeed of Ohio Local Terms of Service located at [Tariff library | Brightspeed](#).
- For Tennessee customers served by Brightspeed of Appalachia LLC, the service-specific terms and conditions are the Local Terms of Service available; and [Tariff library | Brightspeed](#).

B. Local Exchange Services Features and Services. Except as indicated below, CORE CONNECT bundles include the following additional features and services:

- (1) Flat Rated CenturyLink Key Trunk Services or Individual Business Line (B1);
- (2) Rotary Line Service (Hunting);
- (3) Unlimited expanded local calling (where available); and
- (4) Choice of the following features and services, where available:
 - Caller ID with Name (includes Anonymous Call Rejection)
 - Call Forwarding
 - Call Forward Busy
 - Call Forward No Answer
 - Call Forward Remote Activation
 - Enhanced Call Waiting or Call Waiting with Cancel Call Waiting
 - Call Waiting ID
 - Three-Way Calling
 - Call Transfer or Three-Way Calling with Transfer
 - Return Call
 - Signal Ring (Distinctive Ring)
 - Repeat Dial (not available in Core Connect 1 LITE and Core Connect 2 LITE)
 - Selective Call Rejection (not available in Core Connect 1 and Core Connect 1 LITE)
 - Message Waiting Indicator
 - Voicemail

D. High-Speed Internet.

(1) At each **CORE CONNECT** location, Customer must also subscribe to the qualifying CenturyLink Business-Class High-Speed Internet Access service at 1.5

Mbps or greater speed. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to CenturyLink 512 or 768 Kbps High-Speed Internet service. In addition to the terms in this section, CenturyLink Business-Class High-Speed Internet Access is governed by terms and conditions.

- (2) At [Terms and Conditions | Brightspeed](#) the following information will direct you to the applicable terms and conditions for High-Speed Internet services:

State: *[Enter the state where Service will be provided]*

Entity: *[Select Core Connect]*

Service: *[Select CenturyLink Core Connect Bundle]*

Date: *[Select current date or, if you already purchased CenturyLink Core Connect Bundle, the date you purchased this bundle]*

- (3) Of the documents displayed, the applicable documents describing High-Speed Internet are the following:

- Standard Terms and Conditions for Communications Services;
- CenturyLink Local Government Customer Annex (for eligible customers); and
- CenturyLink Business-Class High-Speed Internet Services Annex.

1.3 Other Terms and Conditions.

- A. Applicable Long Distance and High-Speed Internet qualifying services must be billed on the same invoice as **CORE CONNECT**, but may be provisioned on access lines or trunks other than **CORE CONNECT**.
- B. If Customer discontinues any of the qualifying services, CenturyLink will convert the remaining services to their respective a la carte or nonbundled rates. In addition, if the qualifying service being discontinued is High Speed Internet, CenturyLink will charge Customer the Early Termination Fee described in the CenturyLink Business-Class High-Speed Internet Annex.
- C. Services selected as part of this plan can only be provided where technically available and compatible with other services Customer may choose to order.
- D. Customers may subscribe up to a maximum of ten 10 **CORE CONNECT** business lines at each Customer location.
- E. Customers who discontinue services within 30 days after establishment of service will be charged only for the number of days **CORE CONNECT** was in service. Early Termination Fee for customers who subscribe to **CORE CONNECT** under a TDP are described in 1.5 following.
- F. **CORE CONNECT** lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
- G. **CORE CONNECT** cannot be combined with any other discounts unless otherwise specified.

1.4 Service Charges.

- A. Service Charges apply to requests for new and additional **CORE CONNECT** lines or trunks, and for moves of existing lines. Service Charges also apply when customers request a change from **CORE CONNECT** back to Local Exchange Service. Service Charges may be waived for customers who move services from another telecommunications service provider to **CORE CONNECT** under a one, two or three-year TDP.
- B. Service Charges do not apply when **CORE CONNECT** replaces existing Local Exchange Service.
- C. This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to CenturyLink-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

1.5 Term Discount Plan.

- A.** Core Connect 1 and Core Connect 2 are available month-to-month or under a one, two or three-year Term Discount Plan (TDP). Core Connect 1 LITE and Core Connect 2 LITE are available initially only under a one, two or three-year Term Discount Plan (TDP). Month-to-month rates are available upon expiration of a TDP when Customer does not renew or select a new TDP option.
- B.** Any **CORE CONNECT** line(s) added subsequent to establishment of a TDP must be added under a separate TDP commitment period.
- C.** The rates and discounts in effect when Customer subscribes to **CORE CONNECT** under a TDP will apply until expiration of that TDP. **CORE CONNECT** lines that are subsequently added under a separate TDP will receive the rates in effect when those lines are added.
- D.** Upon expiration of a TDP, the TDP discounts will expire, and CenturyLink will charge Customer the then prevailing month-to-month rate. If Customer renews the TDP or signs up for a new TDP, the rates then in effect will apply for the new or renewed TDP.
- E.** If CenturyLink terminates the Business Local Exchange Service for cause or if Customer discontinues the service in whole or in part for convenience before expiration of the TDP, no early termination liability charges will apply for the Business Local Exchange Service portion(s) of **CORE CONNECT**. However, if Customer discontinues any of the qualifying services before expiration of the TDP, the remaining components of Customer's **CORE CONNECT** bundle will be converted to ala carte rates and the TDP discount will not apply.